

SUMMARY

A designer with experience in research evaluation, the non-profit sector, and with a background in information science. I am proactive, goal-oriented and empathetic. I value equality, solidarity, and curiosity. My passions are contributing to a positive change, exploring different social issues, sustainability, as well as art. I enjoy working in multicultural and caring environments with people who are critical and conscious about the power aspects of the work itself.

HIGHLIGHTS OF QUALIFICATIONS

- Strong working ethics, reliable, organised, adaptive.
- Team player who gets along with people very well.
- Experienced in customer care and team support, tech-savvy.
- Able to conduct qualitative research, quantitative data analyses, and user-centred design methods.
- Excellent communication skills in English, especially in the area of academia.
- Intermediate communication skills in German, especially in the area of hospitality.

WORK EXPERIENCE

Analyst , Rector's Office, Masaryk University, Brno, Czechia coordination of the university research evaluation (part of the national assessment), conducting bibliometric analyses, content management in Umbraco CMS	2020 – now
Head of Service for Citizens , Frank Bold Society, Brno, Czechia management of a non-profit section (small team of two colleagues and five+ interns) and projects, fundraising, design of online legal services for active citizens, user research	2017 – 2019
Administrative Assistant , Frank Bold Attorneys, Brno, Czechia client care, front office and back office support of commercial and non-profit sections at Frank Bold	2017 – 2018
Reference Librarian , Central Library of Faculty of Arts, Masaryk University, Brno, Czechia information research, customer care and digitization	2014 – 2016

VOLUNTEER EXPERIENCE

RUVK (Realistic Utopia Velký Krtíš) , Slovakia/Czechia community-building activities with excluded Roma minority leading to empowerment, lobbying, desk research	2019 – 2020
Reconstruction of the State , Brno/Prague, Czechia active citizenship, communication with politicians, co-organizing meetings and demonstrations, logistics	2018 – 2019
Bike Kitchen Brno , Brno, Czechia helping in a community independent bicycle workshop, experience with the non-hierarchical organisation and decision making, event management, copywriting	2017 – 2019

Masaryk University, Brno, Czechia

2012 – 2018

co-organized three international conferences on information literacy and information science, organized two design jams and regular student community meetings, volunteered as an editor in the e-journal, assistant in HCI course and service design workshop facilitator

EDUCATION

Master's degree (unfinished), Information and Library Studies

2015 – 2018

Masaryk University, Brno, Czechia

International Study Exchange (Erasmus+)

2015

Tallinn University, Tallinn, Estonia

Bachelor's degree, Information and Library Studies

2012 – 2015

Masaryk University, Brno, Czechia

High School Diploma, Hotel Management

2008 – 2012

Hotel and Business School, Havírov, Czechia